STEM Testing Notes

P6: Joe

Ch33, Christian Leadership & Biz Admin

**Suggests removing the apply button from the top of the intro page so people don’t click through without reading the info. P6**

**Would still apply if he had 7 months of entitlement… “by the time it goes through, I’d be eligible.” P6**

**Says he thinks the school contact info would be used to make sure you’re still a verified student. P6**

**DD Expects they’d have his bank info on file and he’d like to be able to select it.** P6

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**Wonders if list of STEM programs list is “an absolute”? p6**

**Task 1: Finding the STEM Application**

In Education section, in navigation… curious about additional benefits. Thinks there should be a link to STEM

More GI Bill Benefits

**Task 2: Check Eligibility**

Ignores Sign-In

“Maybe in the fall I’d be 6 months”

Would try to stretch it and see if my BS degrees would qualify… looks it up… nope.

**Suggests removing the apply button from the top of the intro page so people don’t click through without reading the info.**

**Task 3: Apply for STEM**

**Would still apply if he had 7 months of entitlement… “by the time it goes through, I’d be eligible”**

School ID isn’t SSN

Uses school email for school.

**Says he thinks the school contact info would be used to make sure you’re still a verified student**

Contact info: VA ignores requests for other means to contact and sends comms by mail

Mobile: would like to be contacted by mobile phone but expects it’d be a text message

DD: knows account info by heart.

**DD Expects they’d have his bank info on file and he’d like to be able to select it.**

Hopes changing banking info here doesn’t effect other VA payments.

**Wouldn’t print the confirmation page.**

Checking Entitlement remaining… did it yesterday so know exactly. Has experienced down-time in the past .

**Wonders if list of STEM programs list is “an absolute”?**